



LEAK DETECTION: BE PROACTIVE & SAVE MONEY!

Water leaks are not always obvious - you may not see water on the floor or hear the sound of water running!

Do you know you have a smart water meter? Do you know how your water meters are read?

The Water Treatment Plant staff have a device installed in their truck, connected to a laptop computer. They drive down the streets and the software communicates with the antenna on your water meter. Not only is your meter reading transmitted, but we are able to collect some very valuable information that could save you money in the long run! The RF (remote frequency) Water Meters are able to **detect leaks** and days of **zero consumption**.

Detect Leaks:

Water meters will conduct a “self-read” every 15 minutes and store this data for 35 days. If more than 1 litre of water is metered during the 15 minute “self-read” period, the meter makes note of this. During a 24-hour period there are 96 “self reads.” At the end of the 24-hour period, the meter records what type of daily leak occurred based on the following criteria:

1. A Continuous Leak – water is used in all 96 read intervals;
2. An Intermittent Leak – water is used in 50 of the 96 read intervals;

You can self-check for indications of leaks (when no one is using water):

1. Charge the solar panel on the meter face with a flashlight (10-20 sec) - If you see a “Flashing Faucet” you have an Intermittent Leak; if you see a “Solid Faucet” you have a Continuous Leak.
2. Take note of the reading on the meter before bed (ensure all taps/ice maker/water softener are off), if the reading has changed in the morning and no one used water, you have a leak.
3. To check your toilets, place a few drops of food coloring in the tank when not in use, wait a period of time, if colored water appears in the bowl, you need to fix your flapper.

If you are unable to detect your leak, you may need to contact a qualified professional for assistance. For more information on how to read your meters, please visit <https://www.neepawa.ca/services/water/>

Zero Consumption:

Zero Consumption is also evaluated to ensure meters are working properly. If we feel it is warranted, staff will conduct an inspection on the meter; in most cases, it’s a battery issue and a new head will be installed. There have been a few instances of attempted water theft - please remember that tampering with the meter or meter seal is a criminal offence.

Property owners are also reminded that meters must be accessible at all times (in accordance with The Municipal Act) and the area around the meter must be kept clear so damage does not occur. The cost of a damaged meter is your responsibility.

If you are a snowbird, please inform our office of away dates and contact info, in case of issues that require attention.

- **A hole this size wastes 0.77 m³ of water in 24 hrs. That is approx: \$2.71/day or \$325.20 in 120 days!**

Courtesy Notifications: Residents appearing on our Leak Report are sent **one** courtesy letter with suggestions on how to mitigate the situation, and how to read the meter. Over the last few months, 33% of those notified have not corrected their leaks. This is costing them hundreds of dollars, literally down the drain!

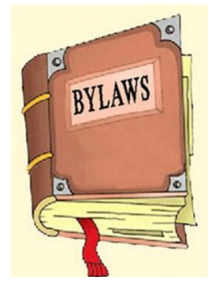


Remember - It is the homeowner’s responsibility to regularly check for leaks. The Town is under no obligation, nor liable for any undetected leaks or missed notifications.

TOWN TIDBITS!

By-Law Spotlight – Traffic By-Law 3155-16

1. DO NOT turn across a solid line to park on the opposite side of the street (i.e. traveling North on Mountain and turning to park in front of Giant Tiger)
2. U-Turns are NOT permitted anywhere, unless at a specifically designated area.
3. Riding your bicycle on a sidewalk is NOT PERMITTED. You must travel on the road or you may walk your bike on the sidewalk.
4. DO NOT park in designated spaces reserved for the Physically Disabled.
5. Obey all street parking signs and be courteous to your neighbors – do not impede traffic.



Updates & Reminders from Council!

Budget Update:

- ❖ **Financial Plan:** The 2019 Plan will be presented on April 16th at 6:00 pm at the Town Office, be sure to attend and see how your Council is allocating funds for the upcoming year!
- ❖ **Budget Survey:** The results of the Survey will be available on our website following the Financial Plan presentation. Thank you to everyone who took the time to assist Council and share your thoughts!
- ❖ **Regular Council meetings:** First & third Tuesdays of the month at the Town Office, 7:00 pm, everyone is welcome!



Lagoon Update:



- ❖ **Construction:** This is a very large project, which will be completed in phases over the next few years. This is the first of its kind in Western Canada - Neepawa is leading the way in environmental compliance!
- ❖ **For your own safety:** Please ensure you continue to refrain from travelling or standing in the area – there is a lot of large machinery moving quickly.

Wondering what's happening on the former CN Land?!

- ❖ **Fire Hall:** Construction is well underway and looking great! We anticipate completion this summer, watch the Town website and FB page for information on the opening!
- ❖ **24-Unit Apartment Building:** Stone Cliff Builders are currently constructing this multi-family building which will be a great addition to our growing Town! For info, please contact Dimitri at 204-392-9920.
- ❖ **Request for Proposals (RFP):** An RFP has been issued for development of three separate parcels on the property. If you are interested in developing property, the RFP is available at the Town Office or on our website. Please contact Marilyn, 204-476-7607 for more information.



Recreation Update:



- ❖ **Day Camp:** WE HAVE A NEW HOME – the Stoney Creek School House at Riverbend Park! The kids will have an AMAZING summer, they won't want to miss this! Registration opens May 27th, watch for more details!
 - ❖ **Weekdays from July 2nd to August 23rd; 9:00 am – 4:00 pm; Ages 5-12**
 - ❖ **\$20/Day or \$85/Week**
 - ❖ **August 12 – 16 is Swimming Lesson Week**
- ❖ **Canada Day:** Join us at Riverbend Park on July 1, 2019 for a fun-filled day of family activities & music! More info to come as we get closer to the date!

Public Works & Parks Reminders:

- ❖ **Drains:** NO GREASE OR OIL, no foreign objects, no diapers, no mops, etc. are to put down your drains!
- ❖ **Spring Clean-Up:** Yard waste pick-up will begin when weather permits – dates to be announced on our FB and website. Bundle branches (less than 5'), all other waste to be put into compostable or biodegradable bags ONLY, prior to 7:00 am on the pick-up day.
- ❖ **Parks Permits:** If you wish to use one of our fabulous Parks for large events, please visit our website & complete an application to reserve the space!

