

Town of Neepawa

EMERGENCY

Quick Reference Guide



*Helping Our
Community Prepare*

EMERGENCY TELEPHONE NUMBERS

ONLY TO BE USED FOR EMERGENCY SITUATIONS

Emergency Operators have been trained to answer your call and to send Police, Fire and/or Ambulance to help you. They can also connect you with Poison Treatment. They will ask a series of questions as well as tell you what to do until help arrives.

POLICE, FIRE, AMBULANCE

911

EMERGENCY OPERATORS WILL ASK:

- What is your emergency?
- Where is help needed? (i.e. location of the emergency)
- What is happening?
- What is your name?
- What is your phone number?

HELPFUL TIPS

- Talk to your family about how and when to make emergency calls.
- If you accidentally call 911, stay on the line so the operator knows that help is not needed and will not notify the Police to investigate.
- When calling from a cell phone, you will be asked your specific location.
- Mobile phones without SIM cards can still dial 911.
- Keep emergency contact lists by your telephone and program the numbers into your phone/cell phone.
- Choose an out-of-town contact far enough away that he/she will probably not be affected by the same event or emergency
- Plan for each family member to contact the same out-of-town contact person in the event of an emergency.



POLICE - FIRE AMBULANCE

911

Poison Control Centre.....1-855-776-4766 or 1-855-7POISON
Manitoba E.M.O.....1-204-945-5555
Environmental Accidents.....1-204-944-4888
Natural Gas or Hydro Concerns..1-888-MBHYDRO 1-888-624-9376
Town of Neepawa Public Works.....1-204-476-7644

Dad's Work Phone # _____	Cell # _____
Mom's Work Phone # _____	Cell # _____
Family Contact Name _____	Phone # _____
Out of Town Contact Name _____	Phone # _____
Meeting Place Near Home: _____	
Meeting Place Away from Home: _____	
Other: _____	

Other Emergency Telephone Numbers:

RCMP (Complaints & Emergencies).....1-204-476-7338
(Admin/General Inquiries)1-204-476-7340
Beautiful Plains Community Medical Clinic.....1-204-476-3189
Mountain Medical Clinic.....1-204-476-3381
Neepawa Health Services (PMH):
 Hospital.....1-204-476-2394
 Health Unit.....1-204-476-2341
 Country Meadows PCH.....1-204-476-2383
Town of Neepawa (Civic Administration)1-204-476-7600

Emergency Weather Alerts – Canada/Manitoba

Environment and Climate Change Canada:

- monitors the weather 24 hrs/day, every day of the year and issues special alerts regarding impending weather;
- uses local media, Weather Radio, and their official websites (*Canada.ca/weather* and *weather.gc.ca*) to alert the public.

TYPES OF ALERTS

Special Weather Statements – the least urgent alert issued to let people know that conditions are unusual and could cause concern.

Advisories – for specific less severe weather that could significantly impact people like blowing snow, fog, freezing drizzle & frost.

Watches – may come hours before a storm to alert people to conditions that are favorable for severe weather & could cause safety concerns.

Warnings – issued as the certainty increases about the path & strength of a storm system and severe weather. Issued 6 to 24 hours in advance, although some weather (thunderstorms & tornados) can occur rapidly, with less than a half hour notice.

HOW ARE ALERTS ISSUED?

Alert Ready is Canada's emergency alerting system. Working with the Province, alerts are issued through television, radio and LTE-connected & compatible wireless devices. Listen for a distinctive tone, followed by a message. Follow any instructions and take immediate action.

EMERGENCY ALERTS – NEEPAWA

Depending on the severity of an emergency, the Town of Neepawa will issue local emergency notifications as follows:

- **Emergency Notification System** – phone, cell, e-mail.
- **Air Raid Siren** (@ Neepawa Fire Hall) – in the case of a significant community wide emergency, the siren will emit a **continuous** high-low audible warning consisting of a constant wail for a one-minute interval followed by 30 seconds of silence.