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March 30, 2017

**PUBLIC NOTICE – PUBLIC UTILITIES BOARD (PUB) ORDER NO. 15/17**

Town of Neepawa Water & Wastewater Rates July 1, 2017, 2018 and 2019 (By-Law No. 3145-16).

(For a complete copy of the Board Order visit the Town of Neepawa website [www.neepawa.ca](http://www.neepawa.ca) or scan the QR Code above.)

THE PUB HEREBY ORDERS THAT:

- Revised water and wastewater rates for the Town of Neepawa Utility BE AND ARE HEREBY APPROVED (per schedule below).
- By July 1, 2020 – The Town to review and file with the PUB a complete report, including the next application (if required).

**SCHEDULE “A” – WATER & SEWER RATES**

**JULY 1, 2017** - COMMODITY RATES – WATER & SEWER – PER CUBIC METRE

	<u>Water</u>	<u>Sewer</u>	<u>Water &amp; Sewer</u>
First 450 C.M. Per Quarter	\$2.32	\$1.20	\$3.52
Over 450 C.M. Per Quarter	\$1.26	\$1.20	\$2.46

**MINIMUM CHARGE PER QUARTER – WATER & SEWER**

Meter Size (Inches)	Minimum Quarterly Consumption	Service Charge	Water	Sewer	Minimum Quarterly Charges
5/8	14	\$18.75	\$32.48	\$16.80	\$68.03
3/4	27	\$18.75	\$62.64	\$32.40	\$113.79
1	55	\$18.75	\$127.60	\$66.00	\$212.35
1 1/4	140	\$18.75	\$324.80	\$168.00	\$511.55
2	341	\$18.75	\$791.12	\$409.20	\$1,219.07
3	614	\$18.75	\$1,250.64	\$736.80	\$2,006.19
4	1,227	\$18.75	\$2,023.02	\$1,472.40	\$3,514.17
6	2,319	\$18.75	\$3,398.94	\$2,782.80	\$6,200.49

**JULY 1, 2018** - COMMODITY RATES – WATER & SEWER – PER CUBIC METRE

	<u>Water</u>	<u>Sewer</u>	<u>Water &amp; Sewer</u>
First 450 C.M. Per Quarter	\$2.34	\$1.31	\$3.65
Over 450 C.M. Per Quarter	\$1.29	\$1.31	\$2.60

**MINIMUM CHARGE PER QUARTER – WATER & SEWER**

Meter Size (Inches)	Minimum Quarterly Consumption	Service Charge	Water	Sewer	Minimum Quarterly Charges
5/8	14	\$19.25	\$32.76	\$18.34	\$70.35
3/4	27	\$19.25	\$63.18	\$35.37	\$117.80
1	55	\$19.25	\$128.70	\$72.05	\$220.00
1 1/4	140	\$19.25	\$327.60	\$183.40	\$530.25
2	341	\$19.25	\$797.94	\$446.71	\$1,263.90
3	614	\$19.25	\$1,264.56	\$804.34	\$2,088.15
4	1,227	\$19.25	\$2,055.33	\$1,607.37	\$3,681.95
6	2,319	\$19.25	\$3,464.01	\$3,037.89	\$6,521.15

**JULY 1, 2018** - COMMODITY RATES – WATER & SEWER – PER CUBIC METRE

	<u>Water</u>	<u>Sewer</u>	<u>Water &amp; Sewer</u>
First 450 C.M. Per Quarter	\$2.36	\$1.40	\$3.76
Over 450 C.M. Per Quarter	\$1.32	\$1.40	\$2.72

MINIMUM CHARGE PER QUARTER – WATER & SEWER

<u>Meter Size (Inches)</u>	<u>Minimum Quarterly Consumption</u>	<u>Service Charge</u>	<u>Water</u>	<u>Sewer</u>	<u>Minimum Quarterly Charges</u>
5/8	14	\$19.75	\$33.04	\$19.60	\$72.39
3/4	27	\$19.75	\$63.72	\$37.80	\$121.27
1	55	\$19.75	\$129.80	\$77.00	\$226.55
1 1/4	140	\$19.75	\$330.40	\$196.00	\$546.15
2	341	\$19.75	\$804.76	\$477.40	\$1,301.91
3	614	\$19.75	\$1,278.48	\$859.60	\$2,157.83
4	1,227	\$19.75	\$2,087.64	\$1,717.80	\$3,825.19
6	2,319	\$19.75	\$3,529.08	\$3,246.60	\$6,795.43

BULK SALE OF WATER (@ public works facility)

July 1, 2017 - \$2.65 per cubic meter      July 1, 2018 - \$2.69 per cubic meter      July 1, 2019 - \$2.72 per cubic meter

SALE OF WATER TO THE RURAL MUNICIPALITY OF NORTH CYPRESS-LANGFORD

July 1, 2017 - \$1.79 per m3      July 1, 2018 - \$1.82 per m3      July 1, 2019 - \$1.84 per m3

DISCONNECTING FOR NON-PAYMENT

Service disconnection - termination fee of \$50.00 charged to the consumers account.

Service reconnection (*prior to services being reconnected*) – payment of all arrears, penalties & disconnection charges, etc., plus a reconnection fee of \$50.00. Paid in full or suitable arrangements made.

OUTSTANDING UTILITY CHARGES ACTIVATION

Accounts outstanding for more than 30 days, may be added to the property taxes in accordance with Section 252(2) of *The Municipal Act*. Water & sewer account information related to tenants/renters may be shared with the property owner.

DEPOSIT FEE

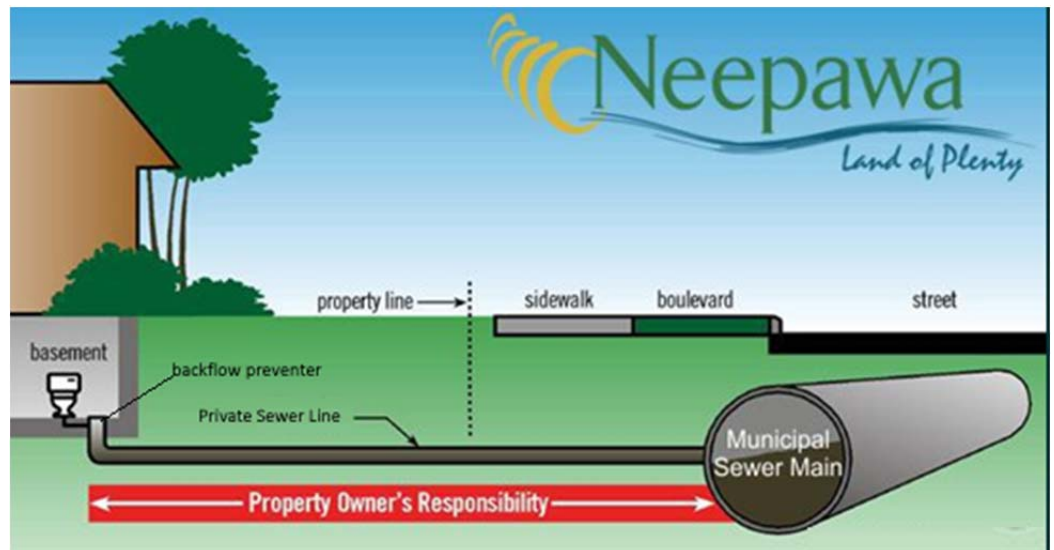
The initial deposit for water connection and service shall be \$50.00 for domestic and commercial users.

**SERVICE CALL-OUTS**

**Effective July 1, 2017**

The Town of Neepawa is not obligated, nor required, to provide private residential, industrial or commercial sewer service cleaning or televising.

Residents experiencing issues must **contact** and secure the services of **a qualified tradesperson.**



## BE AWARE – CHECK FOR WATER LEAKS

**“I don’t see any water on my floor, so I don’t have a leak.”**  
**...Not True!**

*After water bills are sent out, we tend to see a large number of residents come into our office inquiring if something is wrong with their bill, as they have seen a significant increase and don’t know why.*



### Facts:

- The water meter will never “jump ahead”; it may stop or go backwards, but cannot increase by accident. Like the odometer on your car, the water must go through the meter to push the reading ahead.
- A typical home can lose 7600 litres to 76,000 litres (7.6 m<sup>3</sup> to 76 m<sup>3</sup>) of water per year due to leaks. A faucet dripping slowly at only one drop every two seconds will waste more than 3700 litres (3.7 m<sup>3</sup>) per year.
- Water gets treated and leaves our plant, and if the water goes through your meter, it has been consumed and you must pay for it.

### Leaks:

- In the vast majority of the cases, it turns out there is an undetected leak. Most people assume that if they don’t see water on their floor, then they don’t have a leak. That is not always true.
- A slow leaking tap, a running toilet, a leaking hot water tank, etc can waste a lot of water and in turn, a lot of money is literally “going down the drain”.
- Unlike a sink tap, you can’t always see or hear a toilet leaking.

### Checks to do:

- To check your toilets - we suggest you take some food coloring and put a few drops in the back of the toilet (the tank), and wait about 10-15 minutes. If color appears in the bowl, you have a leak and your flush mechanism may need to be replaced or adjusted.
- Be sure to closely check all taps, tubs and sinks in your house; water-cooled air conditioners, humidifiers, as well as all exterior/garden taps.
- If you are unsure or can’t find anything, you may wish to call a local plumber to do a thorough check for you.



### Leaks cost you money:

- A hole this size wastes 0.77 m<sup>3</sup> in 24 hours:  
\$2.71/day or \$325.20 in 120 days.
- A hole this size wastes 4.41 m<sup>3</sup> in 24 hours:  
\$15.52/day or \$1,862.40 in 120 days.
- A hole this size wastes 16.27 m<sup>3</sup> in 24 hours:  
\$57.27/day or \$6872.40 in 120 days.

**It is your responsibility to ensure you check for leaks in and around your house. Be proactive – and save yourself some money and some headaches!**

# QUICK NOTES

## IMPORTANT LEISURE SERVICES EVENT DATES:

Please go to [www.neepawa.ca](http://www.neepawa.ca) to determine if spots are available, for registration information or details on any of the events below; and to keep up-to-date on more exciting and fun events happening in Neepawa!



What	When	More Info (Always check website for details!)
<b>HMK After School Program</b>	Fridays – April 21, 28 & May 5, 12, 19, 26	Registration Forms at HMK
<b>Teddy Bear Picnic</b>	June 20 <sup>th</sup>	At Lions Riverbend Park
<b>Canada 150/Canada Day Party</b>	July 1 <sup>st</sup>	Lots happening – watch our website!
<b>Miles for Mental Health Fun Run</b>	August 20 <sup>th</sup>	Walk & Run options available
<b>High Performance Basketball Camp</b>	August 21-25	A fun week learning from U of M players
<b>Red Cross Swimming Lessons</b>	July & August	Registration is now open!
<b>Summer Day Camp</b>	July & August	Swimming Lesson Bundle/Drop-In Days

## WATER BILLS VIA EMAIL:

- If you haven't already done so – kindly email us at [neepawa@wcgwave.ca](mailto:neepawa@wcgwave.ca) with your account # and email address to receive your water bills electronically to save time and money!

## CODERED SIGN-UP:

- CodeRed is up and running in Neepawa; please ensure you have signed up at [www.neepawa.ca](http://www.neepawa.ca) so that you receive any urgent or required information, such as weather-related warnings, missing children, water issues, sewer work, etc.



## RECYCLING & GARBAGE:

- **ZONE 1:** All addresses West of & Including Mountain Ave – **Recycling:** Tuesday, **Garbage:** Wednesday.
- **ZONE 2:** All addresses East of Mountain Ave – **Recycling:** Thursday, **Garbage:** Friday.
- Garbage and Recycling **MUST** be set out no later than 7:00 am the day of pick-up.
- Garbage Bag limit is 3 bags per household. Over-limit Bag Tags available - \$2/each.
- Please see info sheet at [www.neepawa.ca](http://www.neepawa.ca) regarding acceptable recycling items.
- Blue Bins are available for purchase at Town Office - \$10 & \$14.
- Glass pick-up is the 1<sup>st</sup> Tuesday of the Month.



## SEWER LINES:



- **DO NOT PUT GREASE DOWN YOUR DRAINS!** Grease must be placed in a container and discarded appropriately.
- DO NOT FLUSH GREASE, wipes, diapers, socks, feminine hygiene products, shop towels, etc in the toilet. Follow the 3 P's – Pee, Poop and Paper (toilet paper) **ONLY!**

## COMMUNITY CALENDAR:

- Check out the NEW COMMUNITY CALENDAR on our website at [www.neepawa.ca](http://www.neepawa.ca)!!
- Please ensure you submit ALL EVENTS happening in Neepawa, it will only take a minute.
- We encourage everything - from sports, to recreation, to arts, to music; from kids to adults!
- If we all participate and submit our events, we can ensure event dates don't conflict with other events; or event coordinators can plan to host like-events together!



**Remember....If we use it, they will come! 😊**